

June 16, 2003



Mr. Charles Krobot III  
Kilroy Metal Products  
283 Green Avenue  
Brooklyn, N.Y. 11238

Dear Mr. Krobot:

As you well know, we recently completed the installation of new windows from your company at our New York City office at 199 Church Street.

This was a monumental job, the largest in my 23 years of being in charge of the physical plant, with the potential for huge disruptions in our work environment and routine. Quite frankly, I feared and dreaded it. Thus, I am happy to advise you that your staff, Mark Moring, Pat McGrath, Frank McIntyre, Danny Circelli and Kenny Charles, were outstanding in the performance of their duties – meticulous, thorough, hard working, cooperative, on time and efficient. As a matter of fact, what could have been an unmitigated nightmare and disaster ended up as being the smoothest and least disruptive renovation we have ever undertaken. Considering that it was also, as I said above, our largest, makes it a truly remarkable situation. Furthermore, it what ended up being a cold winter and spring with considerable precipitation, the staff missed few days due to the weather.

In particular, I would like to commend Mr. Moring. He provided the leadership that moved the project along. He also interacted very well and cooperated with our in-house staff in coordinating the furniture moves at the end of each day in anticipation of the work he and his staff were going to do.

Thank you very much for a job well done.

Very truly yours,

Albert K. DiMeglio  
Director of Administration

cc. Mr. Ross  
Mr. Bussman  
Mr. Roe  
Mr. Thomas