



May 26, 2004

Kilroy Metal Products
Mr. Charles Krobot III
283 Green Avenue
Brooklyn, NY 11238

Dear Mr. Krobot,

I wanted to take this opportunity to commend you on the quality of work being performed here at 445 Park Avenue and the people you hired and assigned to do the window replacement. Dexia is the largest tenant in this building and I was very concerned when the building management mentioned to me that they were planning to replace all the windows on the building. I even made arrangements to speak to another tenant so I can understand the installation concept. This project in my opinion was the most organized project I have ever experienced in my 25 years of Facilities Management. Your foremen, Mark Moring has made this happen in such a way that it seems like it never occurred. Mark and his crew (Pat Mcgrath, Jerry K., Kenny Charles, Steve Garcis, and Les Smith) were very organized and extremely neat while replacing our windows. We had absolutely no damage and they cleaned up after themselves. The employees of the bank were surprised that they were back to work in the morning. During the project, I would check on your people and these gentlemen were not talking and continuously working. Again, I commend you on the quality of work and the people you employ in your organization.

If you should ever need me as a reference, I could be reached at 212-515-7036.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Zammit".

George E. Zammit
Vice President and Manager
Of Telecommunications and
Facilities Planning

New York Agency

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